

Complaint Form

Date: / /

Name	:	Civil ID	:
Deal No.	:	Branch	:
Telephone No.	:	Fax No.	:
Address	:	E-Mail	:

Subject of Complaint:

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Attached documents (if any)

No available documents

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Acknowledgments:

I hereby acknowledge that all the information mentioned in this form, any supporting documents or evidence attached to this complaint are accurate, reliable and complete, and I bear full responsibility for the incorrectness of such information. I further acknowledge that the subject of this complaint has not been brought before the courts or any similar legal or regulatory authority. I refrain from taking any other actions in the event that I have agreed with the company on corrective actions to rectify such subject, and comply the rectification by the company. I further undertake not to submit any complaints to the Central Bank of Kuwait with regard to the same subject.

Notes:

- The complaint may be submitted in the following ways:
 - By hand to Customer Complaints Unit in the company (Sharq – Ahmad Al Jaber Street – Al Awadhi Towers – Tower 3 – Floor 1) Telephone: 22324515 / 22324683.
 - By postal mail to the Head of the Customer Complaints Unit in the company (P.O. Box 5963 – Safat 13060 – Kuwait).
 - By E-Mail to the Unit’s e-mail address: *Complaint@Waredco.com*.
- The response to the complaint will be taking place within 30 business days from the date of receiving the complaint.

Signature: